



Vendor Update

A Publication of the Maryland WIC Program

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WIC Authorized Foods

Recently, the WIC Program has encountered situations involving WIC Participants being denied the purchase of WIC authorized foods. In most instances, they have involved a WIC authorized food that is not programmed to scan. If you are unsure if a food product is WIC authorized, please contact James A. Butler at 410-767-5258. If necessary, we will be happy to clear up any confusion, and work with your corporate contact person to have an item programmed for scanning.



Infant Formula

All vendors recently received notification that infant formulas found on WIC checks had changed. Enfamil with Iron, Prosobee, and Lactofree will continue to be WIC contract formulas, however, other formulas may be provided. Remember, pharmacies and combination food store/pharmacies must provide special formulas to WIC participants within 48 hours of a request (excluding weekends and holidays). If you are having difficulty obtaining formula, please contact James A. Butler at 410-767-5258. The following manufacturer's numbers are provided for your convenience:



- Mead Johnson 1-800-426-7876
- Ross 1-800-551-5840
- Nestle (Carnation) 818-549-5957
- Scientific Hospital Supplies
1-800-365-7354
- Hormel Health Labs 1-800-569-7828
- Novardice Nutrition 1-800-333-3785

Revised Vendor Manual

Revised Maryland WIC Program Vendor Manuals have recently been mailed to all authorized WIC vendors. Please be sure to replace your current pages with the revised version, and take the time to review the revised pages. If you have questions about the manual or would like additional copies, please contact JoAnn McGowen at 410-767-5251.



Revised Window Signs

WIC
Accepted
Here

We have updated the yellow store front "WIC Accepted Here" signs to include the toll free Maryland WIC Program number (1-800-242-4WIC). If you would like replacement signs, please contact JoAnn McGowen at 410-767-5251.

Selling Your Store?

If you are selling or closing your store please notify the Maryland WIC Program at least 15 days in advance. Selling your store does not transfer your WIC authorization! The new owner must apply to the Maryland WIC Program for authorization. You are also required to return your WIC vendor stamps to the Maryland WIC Program. If you have questions, or plan to sell your store, please contact JoAnn McGowen at 410-767-5251.



Vendor Training

The Maryland WIC Program would like to thank all of the vendors that participated in our recent Annual Vendor Training sessions. Turnout was excellent! Remember, well-trained personnel make fewer errors when processing WIC transactions. Feed-back and suggestions are always welcome. A schedule for cashier training in 2002 will be mailed to all Vendors in January. Please feel free to contact Frances McRae-Washington with questions.



Make Up Annual Vendor Training

If your store was not represented at one of the required annual vendor training sessions in October or November 2001, you will be notified by mail of the date and location of the final make up sessions(s). As you know, the WIC vendor agreement includes the requirement that WIC vendors must attend one training session each year or risk losing their authorization to accept WIC checks. If you have any questions about this required training, please contact Frances McRae-Washington at 410-767-5433.



WIC WINS Update

WIC WINS, the Maryland WIC Program's new software application, has successfully been introduced in Washington, Anne Arundel, Harford, Cecil, Carroll and Frederick Counties. WIC WINS will be introduced next in, 2002. Statewide implementation of the new system is expected to be completed by late Summer 2002 (Note: The January 2002 Vendor Bulletin



incorrectly listed implementation year for Carroll, Frederick and Baltimore City as 2001 vs. 2002). If you have any questions, please contact James A. Butler at 410-767-5258.

WIC WINS Implementation Schedule

Charles St. Mary's Calvert	March, 2002
Caroline Talbot Dorchester	March, 2002
Queen Anne's Kent	
Wicomico Worcester	April, 2002
Somerset Allegany	April, 2002
Garrett Baltimore County	May, 2002
Howard Montgomery	June, 2002
Prince George's	July, 2002
Baltimore City	August, 2002

Vendor Feedback

We want to make your participation in the WIC Program a rewarding experience.

WE NEED YOU! Your input is valued and strongly encouraged. If you have suggestions or comments, please feel free to contact James A. Butler at 410-767-5258.



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HAPPY NEW YEAR